

BERHAMPUR MUNICIPAL CORPORATION

QUOTATION CALL NOTICE

No. 14916 /E-14-XXXX-24/2017

Date : 11-8-17

The Commissioner, Berhampur Municipal Corporation invites sealed quotations from Authorised agencies/ firms/ manufacturers/ dealers/ suppliers for "Supply and Installation of ICT based Citizen Feedback system for one year" for Berhampur Municipal Corporation.

The Start and end date of sale of quotation from 11/08/2017 to 21/08/17. Quotations should reach the undersigned on or before 23/08/17 by 5.00 PM and will be opened on 24/08/17 at 11.30 AM in the office chamber of the undersigned in presence of the quotationer or their authorises agents who intend to attend. The rate to be quoted shall be inclusive Installation, handling and transportation / delivery charges(excluding tax). No extra cost on any account whatsoever will be admissible. Conditional quotations will be rejected immediately. The rate should be written clearly and legibly without any error or overwriting and both in figures and in words. IN case of difference or rates or any ambiguity over rates, then the rates written in words will be taken into consideration. Each quotationer should furnish copy of Firm Registration, GST Regn. PAN Card and VAT clearance Certificate along with copy of previous such orders and credentials issued by any Govt. Office/ Organisation in favour of him/her/them. The sealed quotations should be superscribed on the cover as "Quotation for Supply, Installation of ICT based Citizen Feedback system". Further clarifications can be obtained from this office. The undersigned reserves the right to accept or reject any quotation without assigning any reason thereof. The Specifications are as below:

System with combination of embedded system and latest communication and information technology, where end user can register his feedback using easy to operate feedback registration system. A three tier system is proposed for this.

1. A button-based input system to be installed at public toilets. Such system will use appropriate embedded technology to get input from end user and store data locally as well as transmit the same to server in real time.
2. A cloud based architecture which will receive data from various toilets and store in appropriate database. Appropriate dashboard shall be made available to authorities to log in and see performance of various toilets along with retrieval of various reports on the daily, weekly, area or specific toilet basis.

The solution being envisioned should have following specifications:

A. Features

- Three button Interface – easy to use
- Battery Backup
- Connectivity

- Sends feedback in real time (also Store & Send Option): Kiosk ID, Time, Location, Response Type

B. Real-time Dashboard view of:

- total number of responses
- response state/type
- Location grouping, sentiment grouping etc.
- Map view with Google map

C. Custom SMS Alerts

- sent to authorities for configurable threshold levels

D. Reporting module with downloadable reports

The Price bid of the Quotation should be in the following format.


Sl.No.	Description	Quantity	Unit	Rate quoted	
				IN figures	IN Words
1	Supply and installation of ICT based feedback system	1	No.		
2	Annual Support with hosting per device	1	No.		


Commissioner
Berhampur Municipal Corporation

Memo No. 14917

Dt. 11-8-17

Copy submitted to the Collector, Ganjam, Chatrapur for favour of kind information with a request to please display a copy of this Notice in his Office Notice Board for wide circulation.


Commissioner
Berhampur Municipal Corporation

Memo No. 14918

Dt. 11-8-17

Copy forwarded to the E.E., P.H. Division, Berhampur / E.E., BE Division – I / II, Berhampur / Berhampur for information with a request to please display a copy of this Notice with the Annexure in his Office Notice Board for wide circulation .


Commissioner
Berhampur Municipal Corporation

Memo No. 14919

Dt 11-8-17

Copy forwarded to the Steno to Mayor, Berhampur Municipal Corporation / P A to Commissioner/ City Engineer/ Steno to E.E., Berhampur Municipal Corporation for information and necessary action.


Commissioner

Berhampur Municipal Corporation

Memo No. 14920

Dt 11-8-17

Copy with enclosure for pasting on the office Notice Board/ Website/ spare copies to concerned files for reference and record.


Commissioner

Berhampur Municipal Corporation